





October 5, 2012

Ms. Bonita Harris Life Safety Management, Inc. 6040 Lake Worth Rd. Greenacres, FL 33463

Dear Bonita:

It has been a pleasure partnering with Life Safety Management for the past several years. We have been so satisfied with your service to our fire alarms, sprinkler systems and fire suppression systems that we are now including our burglar alarm system.

Through the many years of working with Life Safety Management you have always provided the highest quality of service. Your employees are well trained and provide a level of service that, in our opinion, is second to none. You and Warren have always been a pleasure to work with and have always provided us with prompt service and support.

I would definitely recommend Life Safety Management to any organization that is looking for high quality and professional customer service. We look forward to many more years of working with your fine company.

Sincerely,

Mike Baluer General Manager

MB/cm